



ULTRA Dealer Certified LWAs

Product Summary

Overview

Our Ultra Dealer Certified Limited Warranty program is designed for franchised dealers and consists of two dealer certified limited warranties (LWAs) intended to mimic and replace all certified limited warranties offered by the various automotive manufacturers. With this program, dealers can certify any eligible vehicle on their lot, provided the vehicle passes the iA American Certified Pre-Owned Vehicle Inspection Checklist. For example, a Ford dealer can certify an F150, but they can just as easily certify a Silverado or GX470, while providing the same or better terms and coverage as the traditional manufacturer-certified programs.

- **This program may be paired exclusively with the Ultra and Ultra+ vehicle service contracts.**
- Some OEM certified limited warranty programs include up to 2 years or 20,000 miles of maintenance services. To keep our program streamlined, maintenance was intentionally not included.

Eligibility

The age and mileage requirements are very similar to most manufacturer's certification criteria. Please see the corresponding rate cards for details.

Coverage

Warranty A – Covers all **Powertrain** components for the entire term of the LWA (e.g. 84Mo/100,000Miles). It also includes an additional 12Mo/12,000Miles **Comprehensive** coverage benefit. The **Comprehensive** portion begins on either (1) the vehicle purchase date and the odometer reading at the time of sale, **or** (2) upon the expiration of the manufacturer's new vehicle warranty, whichever occurs later. **Warranty A automatically applies when the vehicle manufacturer's certified program mirrors Powertrain coverage.**

Warranty B – Provides **Comprehensive** coverage for the full term of the LWA. **Warranty B automatically applies when the vehicle manufacturer's certified program mirrors Comprehensive-only coverage.**

Terms

The terms are equivalent to the certified terms offered by the vehicle manufacturers. All terms are measured from the vehicle in-service date and zero miles.

Additional Benefits

Transportation Expense Reimbursement

Reimbursement is based on the authorized labor time for covered repairs, starting at \$50 for the first 0.1 to 8 hours of labor and increasing up to \$250 per occurrence. Benefits may be applied to rental cars, public transportation, taxis, or incorporated ridesharing services. Does not apply to share-the-expense carpools.

Roadside Assistance, up to \$100

Standalone Towing, up to \$100

Trip Interruption, up to \$75 per day not to exceed 3 days

State Availability

All states except FL

Cancelable

x

Transferable

✓

Hot Topics

Broad vehicle eligibility, including gray market vehicles, hybrid, electric, fuel cell, and alternative fuel vehicles.

Vehicles used commercially are eligible for coverage. Any vehicle used for exhibition, racing, competitive driving, municipal services, professional emergency services, or police services is not eligible.



WARRANTY CERTIFICATE NUMBER
ABBM [NOT FOR SALE]
(LAST 8 DIGITS OF THE VIN #)

ULTRA DEALER CERTIFIED POWERTRAIN LIMITED WARRANTY

VEHICLE PURCHASER INFORMATION

VEHICLE PURCHASER NAME		AREA CODE & TELEPHONE NUMBER
STREET ADDRESS	CITY, STATE, AND ZIP CODE	EMAIL ADDRESS

VEHICLE INFORMATION

VEHICLE YEAR, MAKE, AND MODEL			VEHICLE IDENTIFICATION NUMBER	
CLASSIFICATION	VEHICLE IN-SERVICE DATE	VEHICLE PURCHASE DATE	ODOMETER READING AT TIME OF SALE	VEHICLE PURCHASE PRICE \$

SELLING COMPANY INFORMATION

SELLING COMPANY NAME	SELLING COMPANY ADDRESS
SELLING COMPANY AREA CODE & TELEPHONE NUMBER	SELLING COMPANY SIGNATURE X

WARRANTOR

Dealers Alliance Corporation

TERM

DEDUCTIBLE

_____ MONTHS _____ MILES	\$ _____ per repair visit.
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FOR THIS **LIMITED WARRANTY** TO BE VALID, THE TERMS REFLECTED ABOVE MUST BE CLEAR, LEGIBLE, WITHOUT CORRECTION, AND AVAILABLE TO THE **SELLING COMPANY** ON THE **VEHICLE PURCHASE DATE**. If a deductible is not reflected above, a \$100 deductible will apply. Please see "AGREEMENT PERIOD" under the "DEFINITIONS" section for details regarding the term of this **Limited Warranty**.

OTHER IMPORTANT INFORMATION

THIS DEALER CERTIFIED LIMITED WARRANTY IS SOLELY FOR VEHICLES CERTIFIED BY THE SELLING COMPANY. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE DURATION OF THIS **LIMITED WARRANTY**. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO **YOU**. THIS **LIMITED WARRANTY** GIVES **YOU** SPECIFIC LEGAL RIGHTS, AND **YOU** MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. ANY CHANGE TO THE PREPRINTED TERMS AND CONDITIONS OF THIS **LIMITED WARRANTY** IS INVALID AND OF NO FORCE OR EFFECT. IF ANY INFORMATION ON THIS **LIMITED WARRANTY** IS IN ERROR, CONTACT THE **WARRANTOR** IMMEDIATELY.

WHAT IS COVERED

For convenience, **Covered Components** are categorized by their associated component groups (e.g. Engine Components). Only those items listed after each component group are covered. If a **Covered Component Fails** during the **Agreement Period**, the **Warrantor** will pay the **Cost** for the repair or replacement of the **Covered Component**, subject to the terms and conditions of this **Limited Warranty**.

Engine Components: Engine Block, Heads, Engine Mounts, Flex Plate, Flywheel, Intake and Exhaust Manifolds, Oil Pan, Valve Covers, Timing Cover, Timing Chain or Belt (when the manufacturer's maintenance schedule has been followed), Thermostat, Water Pump, Fuel Pump, Oil Pump, Oil Sending Unit, Oil Pressure Switch, all internal Engine Fasteners (including nuts and bolts), Valves, Valve Springs, Valve Seats, Valve Retainers, and all the internal **Lubricated Parts** of the Engine.

Turbo/Supercharger Components (OEM Only): Boost Valve, Wastegate, Intercooler, and all internal **Lubricated Parts** of the Turbocharger/Supercharger.

Transmission Components: Transmission Housing, Covers, Pans, Torque Converter, Solenoids, Transmission Mounts, Clutch Master Cylinder and Slave Cylinders, Shift Linkages and Cables, Speedometer Drive Gear, all internal Transmission Fasteners (including nuts and bolts), and all the internal **Lubricated Parts** of the Transmission.

Transfer Case Components: Transfer Case Housing, Covers, Pans, Shift Linkages and Cables, all internal Transfer Case Fasteners (including nuts and bolts), and all internal **Lubricated Parts** of the Transfer Case.

Differential Components: Differential Housing, Drive Shafts, Propeller Shaft, Axle Shafts and Bearings, Center Support Bearing, Constant Velocity Joints, Universal Joints, 4x4 Locking Hubs, and all the internal **Lubricated Parts** of the Differential.

Hybrid (HEV), Plug-In Hybrid (PHEV), Fuel Cell (FCEV), and Battery Electric Vehicle (BEV) Components: Drive Unit Assembly, Drive Motor Assembly, Generator Motor Assembly, and Traction Motor Assembly.

Seals and Gaskets: The seals and gaskets on **Covered Components** are also covered. If a seal or gasket on a **Covered Component Fails** during the **Agreement Period**, the **Warrantor** will pay for the repair or replacement of the seal or gasket, subject to the terms and conditions herein.

NOTE: THIS **LIMITED WARRANTY** COMES WITH ADDITIONAL COVERAGE FOR A TERM OF 12 MONTHS OR 12,000 MILES, WHICHEVER OCCURS FIRST. The term for the secondary coverage begins on either (1) the **Vehicle** purchase date and the odometer reading at the time of sale or (2) after the expiration of the manufacturer's new vehicle warranty, whichever occurs later. During the secondary term of this **Limited Warranty**, ALL the mechanical and electrical parts of **Your Vehicle** are **Covered Components**, EXCEPT those items listed under "WHAT IS NOT COVERED." If any **Covered Component Fails** during the 12 Month/12,000 Mile term, the **Warrantor** will pay the **Cost** for the repair or replacement of that component, subject to the terms and conditions herein.

This sample contract displays the program benefits and coverage available in most states.

The enforceable version of this contract is on the back of this page.

THE LICENSED REPAIR FACILITY MUST CALL X-XXX-XXX-XXXX FOR INSTRUCTIONS PRIOR TO DIAGNOSIS OR TEARDOWN.

ADDITIONAL BENEFITS

ADDITIONAL BENEFITS ARE NOT SUBJECT TO ANY DEDUCTIBLE.

1. TRANSPORTATION EXPENSE REIMBURSEMENT

If **Your Vehicle** sustains a **Mechanical Breakdown** resulting in a **Covered Repair**, then **You** may qualify for transportation expense benefits for up to \$50 per day, with a 5-day maximum, not to exceed \$250 per repair visit. **Your** transportation expense benefits are contingent on the labor time required to complete a **Covered Repair**. The **Warrantor** will use factory labor guides or industry recognized flat-rate manuals to determine the required repair time. However, the repair time specifically excludes the downtime waiting for parts or any other delays beyond the control of the **Selling Company**, **Licensed Repair Facility**, or the **Warrantor**. The labor time necessary for transportation expense benefits is as follows: 1 to 8 hours = 1 day, 8.1 to 16 hours = 2 days, 16.1 to 24 hours = 3 days, etc. **Your** transportation expense benefits will not continue beyond the day the repairs are completed. This benefit must be applied to rental vehicles, taxi services, public transportation, or incorporated ridesharing services, and may not be applied to any other modes of transportation. Transportation Expense Reimbursement may not be applied to share-the-expense carpools. All rental vehicles must be rented from the **Selling Company** or a licensed car rental facility. **You** must provide legible and verifiable receipts that include the name of the transportation provider to receive transportation expense reimbursement. Verifiable electronic receipts will also be accepted. Handwritten receipts will not be accepted under any circumstance.

2. TOWING

If **Your Vehicle** sustains a **Mechanical Breakdown** resulting in a **Covered Repair**, then **We** will reimburse **You** for reasonable towing charges that **You** incur to have **Your Vehicle** towed to an authorized **Licensed Repair Facility**, not to exceed \$100 per repair visit. Towing reimbursement does not apply if towing assistance is acquired through the Roadside Assistance provisions listed below.

3. TRIP INTERRUPTION

If **You** are more than 100 miles from **Your** home and **Your Vehicle** requires **Emergency Repairs**, then **You** may qualify for Trip Interruption benefits, which include lodging and meal reimbursement for up to \$75 per day, with a 3-day maximum, not to exceed \$225 per repair visit. This benefit applies when a **Licensed Repair Facility** must keep **Your Vehicle** overnight to repair **Your Vehicle**, but does not extend beyond the day the repairs are completed. For lodging and meal reimbursement, please save all receipts and contact the **Warrantor** for instructions X-XXX-XXX-XXXX. Receipts must be legible and verifiable. Handwritten receipts will not be accepted. The Trip Interruption benefit is available only where allowed by law.

4. ROADSIDE ASSISTANCE

The services listed below are available to **You**, with a maximum of \$100 per service per occurrence. **For this benefit to apply, You must use the roadside assistance telephone number listed below.** If **You** seek roadside assistance through a different provider, then **You** will be required to pay for that assistance and will not be reimbursed unless otherwise stated herein. **NOTE:** If **Your Vehicle** is an HEV, PHEV, FCEV, BEV, or other alternative fuel vehicle (non-gasoline or non-diesel vehicle, such as hydrogen or natural gas), the roadside technician may not be able to perform all of these services for **Your Vehicle**.

- **TOWING ASSISTANCE:** If **Your Vehicle** is disabled and in need of a tow, Roadside Services will dispatch a towing provider to **Your** location.
- **BATTERY JUMP-START:** If **Your Vehicle** will not start because the battery is dead, Roadside Services will dispatch a service provider to apply a jump-start in an attempt to start **Your Vehicle**.
- **FLAT TIRE ASSISTANCE:** If **Your Vehicle** has a flat tire, Roadside Services will dispatch a service provider to remove the flat tire and replace it with **Your** properly inflated spare tire.
- **LOCKOUT ASSISTANCE:** If **Your** keys are accidentally locked inside **Your Vehicle**, Roadside Services will dispatch a service provider to assist **You** in gaining entry to the **Vehicle**. **You** will be required to show proper identification.
- **FUEL, OIL, FLUID and WATER DELIVERY:** If **Your Vehicle** is in immediate need, Roadside Services will dispatch a service provider to supply an emergency supply of fuel, oil, fluid, and water. **You** are responsible for the cost of fuel, oil, and water when it is delivered. However, certain fuel types such as hydrogen and natural gas will not be provided through this service.

**ROADSIDE SERVICE MAY NOT BE DUPLICATED WITHIN 72 HOURS OF THE INITIAL REQUEST.
FOR EMERGENCY ROADSIDE ASSISTANCE, CALL TOLL-FREE X-XXX-XXX-XXXX.**

MAINTENANCE & RECORDS

You are required to provide maintenance to **Covered Components** at a **Licensed Repair Facility** in accordance with the **Vehicle** manufacturer's recommendations. Failure to follow the manufacturer's service guidelines may result in denial of coverage.

Proper documentation and verifiable receipts for all relevant maintenance and repairs may be required in the event of a claim. Receipts must reflect proper **Vehicle** documentation (i.e. year, make, and model), the complete Vehicle Identification Number, the mileage of the **Vehicle** at the time of repair, and the date the service was performed. Handwritten receipts will not be accepted. If a **Failure** is consistent with lack of proper maintenance, yet **You** are able to produce relevant maintenance records demonstrating proper maintenance performed in accordance with manufacturer requirements, the claim will not automatically be denied. At no time will lack of maintenance records be the sole reason for claim denial.

LIMIT OF LIABILITY

The **Warrantor's** liability per repair visit, under any circumstances, will not exceed the NADA "clean trade-in" value of **Your Vehicle** immediately prior to **Breakdown**. The total of all benefits paid or payable under this **Limited Warranty** will not exceed the price **You** paid for **Your Vehicle** (excluding tax, title and license fees). The **Warrantor's** liability for incidental and consequential damages including, but not limited to personal injury, physical damage, property damage, loss of **Vehicle** use, loss of time, inconvenience and commercial loss resulting from the operation, repair, maintenance, or use of this **Vehicle** is expressly excluded. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to **You**. Once the aggregate limit of liability for the life of this **Limited Warranty** has been reached, this **Limited Warranty** and all benefits afforded herein will terminate.

This sample contract displays the program benefits and coverage available in most states.

The enforceable version of this contract is printed on the back of this page.

THE LICENSED REPAIR FACILITY MUST CALL X-XXX-XXX-XXXX FOR INSTRUCTIONS PRIOR TO DIAGNOSIS OR TEARDOWN.

WHAT IS NOT COVERED

In accordance with the terms and conditions of this Limited Warranty, any part not specifically listed under "WHAT IS COVERED" is not covered. In addition, this Limited Warranty does not cover:

1. Any repair that has not received prior authorization from the Warrantor. This exclusion does not apply to Emergency Repairs.
2. Any vehicle with a branded title (e.g. salvage, junk, rebuilt, total loss, flood, or fire). This exclusion doesn't apply to a vehicle manufactured for sale outside the United States if "Non-USA" or "Gray Market" is the only brand on the title.
3. Any vehicle that has been repurchased by or had its price renegotiated with the manufacturer.
4. Any vehicle that has had the manufacturer's warranty revoked, voided, or cancelled; or any vehicle that never came with a manufacturer's warranty. This exclusion doesn't apply if Your Vehicle was manufactured for sale outside the United States and the manufacturer's warranty was revoked, voided, or cancelled when the Vehicle was assigned a certificate of title in the United States.
5. Any vehicle with an odometer that has been tampered with, altered, disconnected, or not maintained.
6. The repair or replacement of engine valves, valve guides, valve seals, and/or piston rings, if the purpose of such repair(s) is simply to raise the compression of the engine, increase performance, or to reach acceptable oil consumption.
7. The repair, modification, or replacement of any component that has not Failed, as defined by this Limited Warranty.
8. Damage due to the alteration, modification, or use of Your Vehicle in a manner not recommended by the manufacturer, including the use of "non-stock" or modified parts.
9. Any Failure covered by an insurance entity, the manufacturer (e.g. warranty, recall, or otherwise), or a Licensed Repair Facility (e.g. repair warranty or repairer's guarantee). Additionally, if an insurance entity, the manufacturer, or Licensed Repair Facility notifies You that they will monetarily participate in a repair that has been authorized and paid by Us, then We will exercise Our right to recover the respective amount.
10. Repairs caused by Your failure to provide the proper maintenance to the failed part or parts.
11. Repairs or Breakdowns caused by overheating, contamination, or inadequate amounts of fluid.
12. Repairs or Breakdowns resulting from carbon build-up.
13. Repairs, Breakdowns, or defects resulting from collision, abuse, or negligence, including the operation of an impaired vehicle.
14. Cosmetic damage or cosmetic related repairs (e.g. scratches, nicks, dents, or tears).
15. Body components or repairs related to the body of the Vehicle (e.g. bumpers, lenses, glass, paint, convertible or vinyl tops, sheet metal, outside ornamentation, frame or structural body parts, air or water leaks, wind noise, weather strips, squeaks or rattles, trim, upholstery, carpet, or mats).
16. Electronic components that were not originally installed by the manufacturer (i.e. non-OEM components) including the following: audio/video equipment and accessories, navigational systems, security systems, and electronic transmitting/receiving devices.
17. Adjustments, alignments, oil, fluids, greases, lubricants, or refrigerant unless required in connection with the repair or replacement of a Covered Part.
18. Maintenance services and parts prescribed in the manufacturer's maintenance schedule for Your Vehicle. NOTE: During the term of this Limited Warranty, it may become necessary to (a) replace spark/glow plugs and wires, timing belts, and filters; (b) adjust belts, ignition, transmission bands, or clutch system; (c) clean fuel and cooling systems, or remove sludge or carbon deposits; and (d) maintain or replace items not specifically covered under this Limited Warranty. These aforementioned services and replacements are Your responsibility. Costs for these services and parts are not covered by this Limited Warranty.
19. The timing belt is a maintenance item and must be replaced at scheduled maintenance intervals in accordance with the Vehicle manufacturer's recommendations. If (a) a timing belt breaks, (b) the timing belt was due for replacement at a scheduled maintenance interval after the Vehicle purchase date, and (c) You did not replace the timing belt at the scheduled maintenance interval, then, notwithstanding anything to the contrary in this Limited Warranty, We will not cover the timing belt or any damage resulting from a broken timing belt.
20. The repair or replacement of the following: (a) batteries of any kind and battery cables; (b) fuel cells; (c) safety restraint systems; (d) key fobs; (e) all emission components and exhaust system components unless otherwise stated herein, and catalytic converters; (f) tires, wheels/rims, and shock absorbers; (g) fasteners, nuts, bolts, clips, or screws unless otherwise stated herein; (h) brake linings, rotors, and drums; (i) drive-belts, wiper blades, hoses, molded rubber, and rubber-like items; (j) fuses, bulbs, sealed beam headlights, and LED or HID headlamp assemblies; (k) clutch disc and linings, clutch pressure plate, clutch throw-out bearings, pilot bearings; (l) bent shift forks and stretched timing chains.
21. Any expenses associated with shop supplies, materials charges, hazardous waste charges, tow bill mark-ups, diagnosis time (where a Covered Breakdown has not occurred), freight charges, or storage charges.
22. Vehicles used for exhibition, competitive driving, municipal services, professional emergency services, police services, or Vehicles used to tow loads weighing in excess of Vehicle manufacturer's specifications.
23. The repair or replacement of any Covered Component that has been damaged by a non-covered component or from an improper repair.
24. The repair or replacement of any non-covered component damaged as a result of the failure of a Covered Component.
25. Vehicles registered outside of the United States.
26. Vehicles needing repairs or replacements outside of the United States or Canada.
27. Breakdown or damage caused by neglecting to follow proper charging procedures or use of incompatible charging devices for Your Vehicle.
28. Roadside service on roads not regularly maintained, such as roads extending into beaches, fields, forests, and areas designated as inaccessible or impassable due to construction.

This sample contract displays the program benefits and coverage available in most states.

The enforceable version of this contract is on file.

THE LICENSED REPAIR FACILITY MUST CALL 1-XXX-XXX-XXXX FOR INSTRUCTIONS PRIOR TO DIAGNOSIS OR TEARDOWN.

WHAT TO DO IF YOUR VEHICLE SUSTAINS A MECHANICAL FAILURE

1. Take immediate action to protect **Your Vehicle** from further damage. This may require **You** to stop the **Vehicle**, turn off the engine, and have the **Vehicle** towed. Any damage resulting from the continued operation of an impaired **Vehicle** will constitute failure to protect **Your Vehicle** and will not be covered.
2. Return **Your Vehicle** to the **Selling Company's Licensed Repair Facility** for **Covered Repairs**. If it's not reasonably possible to return to the **Selling Company**, then **You** may deliver **Your Vehicle** to the **Licensed Repair Facility** of **Your** choice. Ensure that any facility **You** choose is willing to perform repairs in accordance with the terms and conditions of this **Limited Warranty**. If necessary, **We** reserve the right to relocate **Your Vehicle** at **Our** expense to a **Licensed Repair Facility** of **Our** choice.
3. Present this **Limited Warranty** to the **Licensed Repair Facility**. **You** may also be required to present proof of all relevant maintenance as expressed under "MAINTENANCE & RECORDS."
4. Ensure that the **Licensed Repair Facility** contacts the **Warrantor's** Claims Department for instructions before disassembling **Your Vehicle** for repairs. The Claims Department can be reached at X-XXX-XXX-XXXX.
5. If **Emergency Repairs** are required, deliver **Your Vehicle** to a **Licensed Repair Facility** and have the necessary repairs performed at a reasonable and customary charge. On the next business day, report the repairs to the **Warrantor** at X-XXX-XXX-XXXX. The **Warrantor** will determine the reimbursement eligibility in accordance with the terms and conditions of this **Limited Warranty**.
6. In all instances, if **Your** repair is a **Covered Repair**, then **You** are required to pay **Licensed Repair Facility** the deductible amount reflected on the first page of this **Limited Warranty**. Additionally, **You** will be required to pay for anything not authorized by the **Warrantor**.

NOTE: **You** are responsible for ensuring all warning lights and gauges properly function before **You** operate the **Vehicle**.

WHAT THE WARRANTOR WILL DO WHEN A CLAIM IS REPORTED

The **Warrantor** will determine the extent of coverage, subject to the terms and conditions of this **Limited Warranty**. To that end, the **Warrantor** will verify the **Mechanical Breakdown** with the **Licensed Repair Facility**, verify coverage, determine the **Cost** of the repair, and authorize the claim for any **Covered Repairs**. The claim is not approved unless authorization numbers are given to the **Licensed Repair Facility**.

NOTE: (1) At the sole discretion of the **Warrantor**, failed parts may be replaced with new parts, remanufactured parts, or with used parts of like kind and quality (LKQ). (2) The **Warrantor** reserves the right to inspect **Your Vehicle** to verify a **Failure(s)**. In the event the **Warrantor** determines that a repair in question is not a **Covered Repair**, then **You** are responsible for any cost incurred. (3) Regarding payment, all charges are subject to the **Warrantor's** approval.

DEFINITIONS

- **AGREEMENT PERIOD:** The period during which this **Limited Warranty** is in effect. The **Agreement Period** begins on the **Vehicle** purchase date and ends when the term of the **Agreement Period** has expired. The term of the **Agreement Period**, however, is measured from the **Vehicle In-Service Date** and zero miles. **NOTE:** This **Limited Warranty** measures the term for the **Agreement Period** by months and mileage. If **Your Vehicle** was manufactured for sale outside of the United States, and if the odometer measures distance only in kilometers, then, in the event of a claim, the **Warrantor** will convert the **Vehicle** odometer reading to miles to determine if this **Limited Warranty** is active.
- **BREAKDOWN, FAILED, FAILURE, or MECHANICAL BREAKDOWN:** The inability of any **Covered Component(s)** that has received proper maintenance, as prescribed by this **Limited Warranty**, to function in the manner for which it was designed. This inability must be the result of defective materials, faulty workmanship, or **Wear and Tear**. In addition, all **Failed** parts must be outside the allowable tolerances prescribed by the manufacturer.
- **COST:** The customary and reasonable charges for parts and labor necessary to repair or replace **Covered Components**. These charges are subject to the **Warrantor's** approval and will not exceed either the manufacturer's suggested retail (list) price for parts or the labor hour allowances derived from industry recognized flat-rate manuals. The maximum dollar amount per labor hour will not exceed the posted customer pay rate of the repairing facility.
- **COVERED BREAKDOWN:** A **Breakdown** that is covered by this **Limited Warranty**.
- **COVERED PART(S) and COVERED COMPONENT(S):** Any part of the **Vehicle** listed as a **Covered Part/Component** and not excluded from coverage by this **Limited Warranty**.
- **COVERED REPAIR(S):** A repair to a **Covered Part/Component** approved by the **Warrantor**.
- **EMERGENCY REPAIRS:** Repairs made outside of **Warrantor's** business hours, which, if not performed, would impair the future operation of **Your Vehicle**, or render **Your Vehicle** inoperable or unsafe to drive.
- **IN-SERVICE DATE:** The date the **Vehicle** first went into service and the manufacturer's new vehicle warranty begins (e.g. the date the original owner purchased the **Vehicle** or the date the **Vehicle** was first placed into service as either a rental vehicle, demonstration vehicle, or vehicle used for other purposes).
- **LICENSED REPAIR FACILITY:** Any automotive repair facility that has been licensed to perform automotive repairs by the state in which it operates.
- **LIMITED WARRANTY:** This document in its entirety that outlines the coverage and benefits afforded to **You**.
- **LUBRICATED PART:** A part that requires lubrication to function correctly.
- **SELLING COMPANY:** The entity identified on the first page of this **Limited Warranty** from whom **You** purchased the **Vehicle**.
- **VEHICLE:** The **Vehicle** identified on the first page of this **Limited Warranty**.
- **WARRANTOR, OUR, US, and WE:** Dealers Alliance Corporation, (Street Address), (City), (State), (Zip), X-XXX-XXX-XXXX.
- **WEAR AND TEAR:** The gradual reduction in component performance through normal or excessive usage.
- **YOU or YOUR:** The person(s) whose name is listed as the **Vehicle** purchaser on the first page of this **Limited Warranty** or the person(s) to whom this **Limited Warranty** has been duly transferred according to the procedures outlines herein.

CANCELLATION

The **Warrantor** may cancel this **Limited Warranty** for material misrepresentation or substantial breaches of contractual duties, conditions, or warranties. This **Limited Warranty** is non-cancellable in all other instances.

This sample contract displays the program benefits and coverage available in most states.

THE LICENSED REPAIR FACILITY MUST CALL X-XXX-XXX-XXXX FOR INSTRUCTIONS PRIOR TO DIAGNOSIS OR TEARDOWN.

RENEWAL

This **Limited Warranty** is non-renewable.

TRANSFER

Transfer Conditions

If **You** sell **Your Vehicle** or if there is any change in the ownership of **Your Vehicle**, **You** may request to transfer the remaining coverage of this **Warranty** to the new owner. This request must be submitted within fifteen (15) days of the change in **Vehicle** ownership. **You** must notify the **Warrantor** of the transfer of ownership in writing and must include the following: a transfer fee of fifty dollars (\$50), the name and address of the new owner, and the mileage of the **Vehicle** at the time of transfer. Copies of all maintenance records showing oil changes and manufacturer's required maintenance must be given to the new owner. The new owner must retain these records, and the **Vehicle** will still be subject to the maintenance requirements as specified in this **Warranty**. No handwritten receipts will be accepted. NOTE: The **Warrantor** has the discretion to reject a transfer request within thirty (30) days of the request if verifiable maintenance records cannot be provided to the new owner.

Transfer Restrictions

This **Warranty** may not be transferred more than once, may not be assigned to another vehicle, and may not be transferred to a new or used vehicle dealer or anyone other than an individual purchasing **Your Vehicle** for personal use. If **You** sell **Your Vehicle**, or if there is any change in the ownership of **Your Vehicle** without notifying the **Warrantor** as outlined in this section, this **Warranty** will terminate.

Transfer Instructions

To transfer the remaining coverage afforded under the terms and conditions of this **Warranty**, contact the **Warrantor** for instructions at example@email.com.

SAMPLE ONLY
NOT FOR SALE

This sample contract displays the program benefits and coverage available in most states.

THE LICENSED REPAIR FACILITY MUST CALL X-XXX-XXX-XXXX FOR INSTRUCTIONS PRIOR TO DIAGNOSIS OR TEARDOWN.



AUTOMOTIVE

Ultra Dealer Certified Powertrain

iA American Available Point of Sale Materials

iA American's point of sale (POS) materials are branded marketing tools used to promote our products, boost brand visibility, and influence buying decisions. These POS materials play a key role in driving sales, enhancing customer experiences, and creating a strong visual presence within the dealerships. Standard POS materials include brochures and desk mats. Additional material options are listed below and can be designed upon request.



ULTRA DEALER CERTIFIED – COMPREHENSIVE POINT OF SALES MATERIALS

The following information identifies the point of sale materials currently available for the product listed in the "Contract Installed" box.

CONTRACT
INSTALLED:

DSG-XX-XX-...

BROCHURE
CODE:

DSG_BRO_...

MIRROR
HANGER
CODE:

DSG_MH_...

SUPPLEMENTAL MARKETING COLLATERAL

Examples include, addendums, car toppers, roll-up banners, brochure holders, mirror hangers, and posters.

PRODUCT-SPECIFIC COLLATERAL

Collateral that is to be used with specific products like tire & wheel, dent, or appearance can be designed. Examples include, tire covers, mini shopping carts, and spilled cups.

GRAPHIC DESIGN SERVICES

iA American provides graphic design services for iA American products and programs allowing you to customize existing materials to fit your unique needs, or create completely new collateral*.

**Some restrictions may apply.*

Supplemental, product-specific, and customized materials can be designed upon request. Please note that this may add time and cost to your specific project.

Contact marketing@iaawg.com for more information.



TO ORDER, PLEASE HAVE **ABOVE
CODE(S)** HANDY AND CONTACT US.

EMAIL:

orders@iaawg.com



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